



Lucky You Order Cheat Sheet ...

Each order has to be booked individually. A bit of a hassle, we know! We need confirmation from each “cleanser” that you don’t have any allergies to our products. You can find the ingredients we use under Ingredients on our “learn” tab.

Next ... dates will not appear under the “select a date” unless you choose a cleanse first under “select a plan”.

Next ... if you are signing up for a cleanse, you need NOT select the juices under the “juice” tab. This is for clients who are ordering juice in packs and drinking them daily in addition to their own meals. Cleanses come standard with everything you need. You may choose to order additional juices to your cleanse perhaps for a partner or work colleague.

Next ... If you are ordering multiple cleanses for the same date to the same address, choose the first as delivery and the next cleanses as pick up orders so you are not charged more than one delivery. It is important you email us if the surnames differ so we can link them on our database.

Next ... our juice is fresh, raw and unpasteurized so it REQUIRES refrigeration. If you choose to have it delivered to your work address, please ensure you have a fridge that can accommodate the number of juices. If you are transporting your juice home please remember the bag is REAL heavy.

Next ... 3 day cleanses are delivered 1x with 18 glass 500 ml juice bottles. 5 day cleanses are delivered 2x with 12 juice bottles for one delivery and 18 for the second delivery. The order (2 days worth or 3 days worth) depends on what date you start your cleanse.

Next ... cleanses start on Monday, Wednesday and Saturday.

Last ... cleanses are delivered the day prior to the date you book for on the calendar. Delivery is typically between 4-8 pm. We try to accommodate all special delivery requests, however, there are certain occasions we have too many deliveries and it is impossible to be in your area at the time you’ve requested. Please email us in advance if you need a special request delivery so we can let you know ahead of time whether it is possible.

We hope this helps answer some of your questions during the ordering process. Our ordering system has become a bit out of date over the past 3 years ... stay tuned we are on to it and updates are forthcoming!